



NATIONAL
GOVERNORS
ASSOCIATION

Governors' Human Services Policy Advisors Institute: Examining Departmental Infrastructure in Human Services

October 2024 Call

Wednesday, October 22nd, 2024

ZOOM HOUSEKEEPING ITEMS

THIS MEETING IS NOT FOR ATTRIBUTION

During this meeting we hope to generate a frank and open dialogue. For that reason, our discussion today is closed door and not for attribution.

CHAT IS OPEN AND ENCOURAGED

Please leverage the chat functionality to share materials, ask questions, provide feedback, etc.

CONTACT EKAAN FOR TECHNICAL HELP

For technical issues, please chat Ekaan Ahmad or email eahmad@nga.org

PLEASE INCLUDE STATE IN NAME

Please re-name yourself to include your name and state (**John, DE**) by clicking the three dots in the corner of your picture

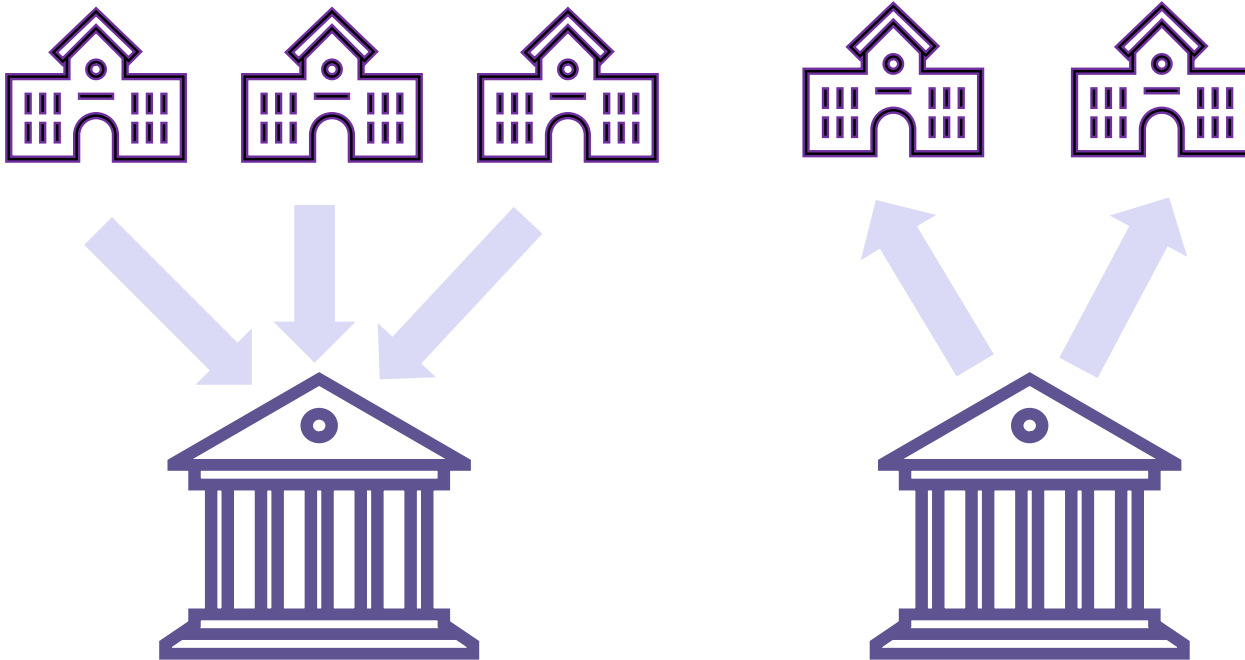


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Agenda:

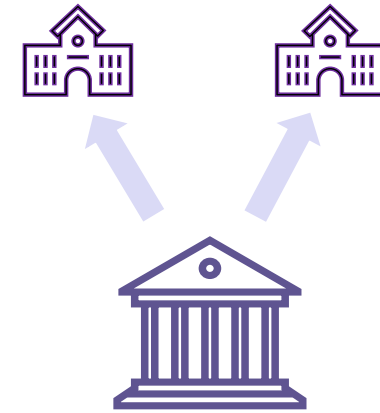
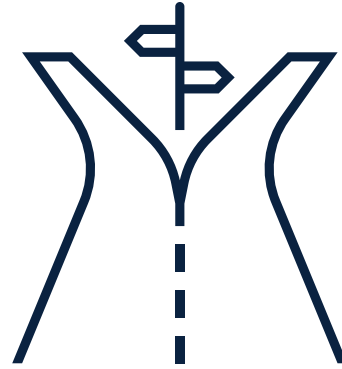
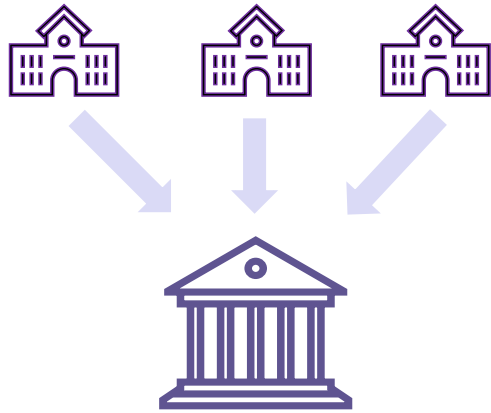
- Welcome & Overview
- State & Territory Breakout Discussion
- Presentation: West Virginia
- Presentation: Maryland
- Question & Answer
- Closing

Examining Departmental Infrastructure in Human Services



This changes can...

- Reflect the philosophies of leadership;
- Be highlighted during State of the States;
- Be a representation of priorities; and
- ... be a lot of work



How do you communicate this change to external stakeholders?

How do you communicate this change to internal staff?

How do you manage staff decisions?

How do you develop either a new or a combined mission?

How do you designate tasks within the new structure?

How do you tackle physical infrastructure?

How do you manage funding?

Breakout Room Questions

- Has your state created any new departments or offices in recent years, either by pulling out new priorities or by merging one or more existing departments?
 - *If you created a new department, what was your experience?*
 - *If you split up departments, what was your experience?*

West Virginia

Janie Cole

*Commissioner, Bureau for Family Assistance,
West Virginia Department of Human Services*

West Virginia's Health and Human Services Structural Changes

Janie M. Cole, Commissioner
Bureau for Family Assistance
Wednesday, October 23, 2024
National Governors Association
Zoom Meeting



WEST VIRGINIA DEPARTMENT OF
**HUMAN
SERVICES**

Bureau Transition Goal Statement



The goal of the bureau split was to improve the delivery of services to West Virginia's children and families by transforming the leadership and management structure for Family Assistance and Social Services to provide greater leadership focus on each program area.

In July 2021, the Bureau for Children and Families officially split into the Bureau for Family Assistance and the Bureau for Social Services.

One Bureau to Two Bureaus



Bureau for Family Assistance

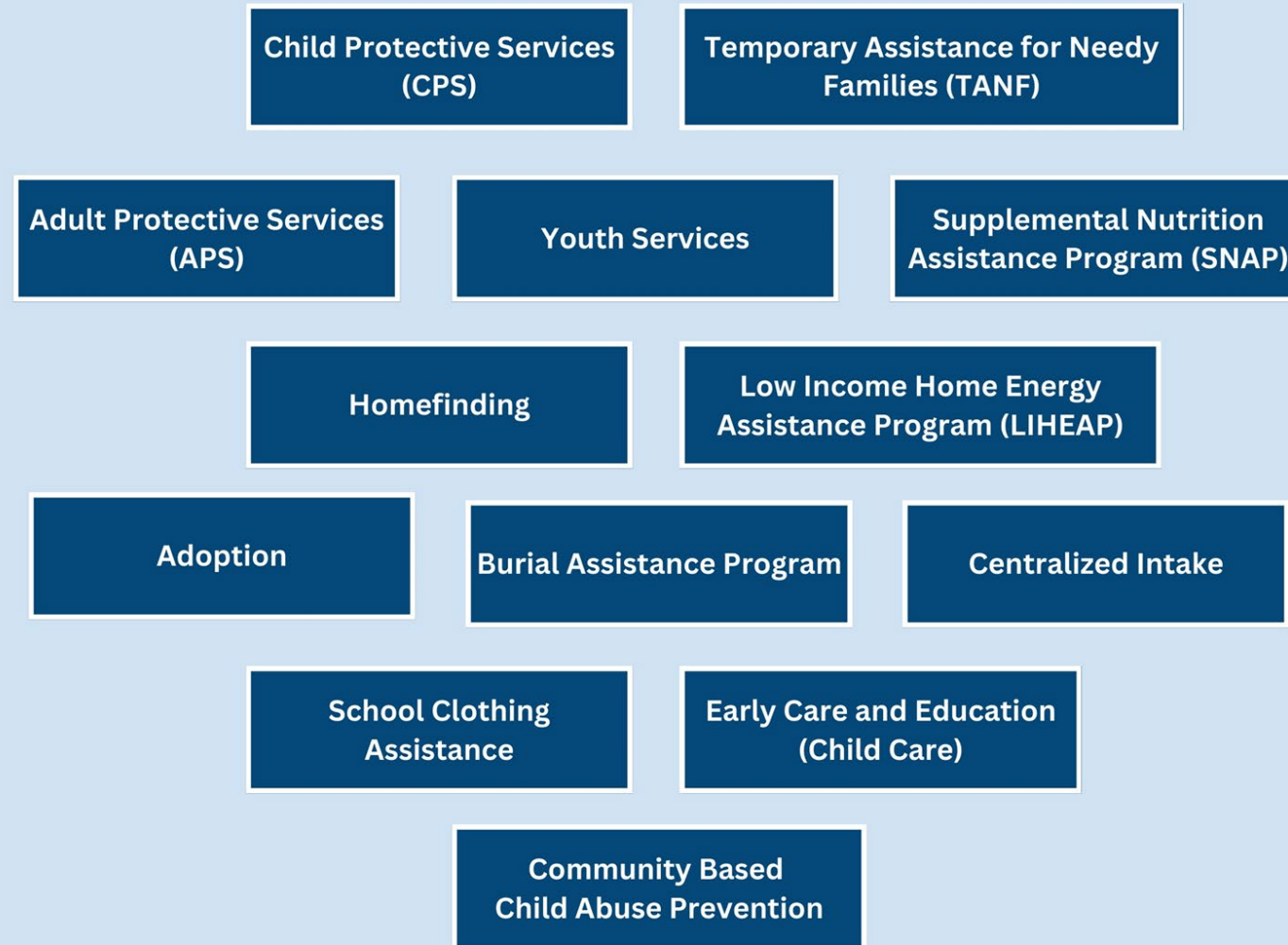
This Bureau oversees the federal and state mandates for family assistance programs such as TANF, SNAP, LIHEAP, Indigent Burial, School Clothing, Early Care and Education, and prevention programs designed to break the cycles of generational poverty and improve outcomes for struggling West Virginia families.



Bureau for Social Services

This Bureau oversees the federal and state mandates for social service programs such as Child and Adult Protective Services, adult guardianship and health care surrogates, homefinding, adoption, the WV Children's Home, Centralized Intake, and other social services programs designed to protect and improve outcomes for West Virginia's most vulnerable residents.

Bureau for Children and Families Programs



BSS / BFA Program Split



BSS Programs

Child Protective Services
(CPS)

Adult Protective Services
(APS)

Youth Services

Adoption

Homefinding

Centralized Intake

BFA Programs

Temporary Assistance for Needy Families
(TANF)

Supplemental Nutrition
Assistance Program (SNAP)

Low Income Home Energy Assistance
Program (LIHEAP)

Burial Assistance Program

Early Care and Education
(Child Care)

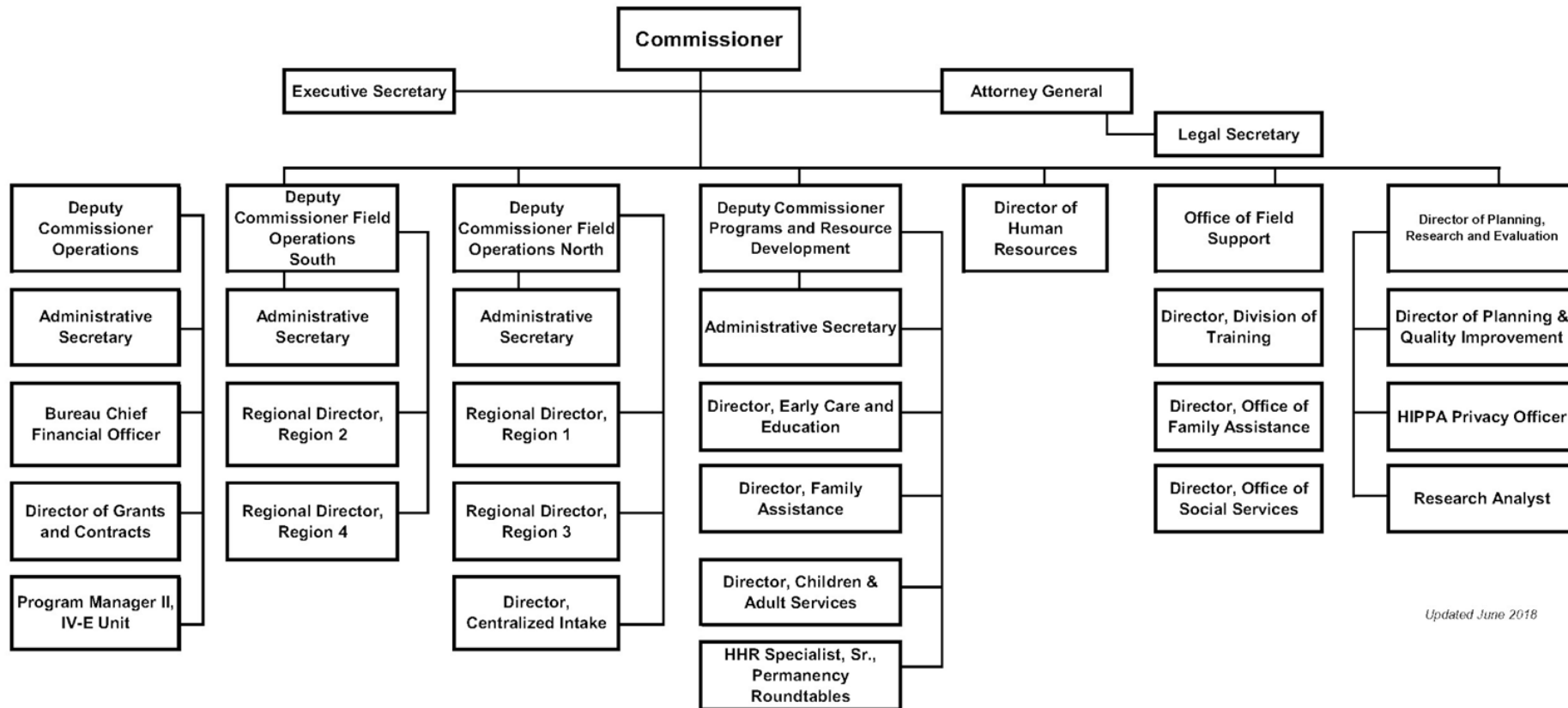
School Clothing Assistance

Community Based
Child Abuse Prevention

Bureau for Children and Families Organizational Chart (2018)



WEST VIRGINIA DEPARTMENT OF HEALTH AND HUMAN RESOURCES Bureau for Children and Families

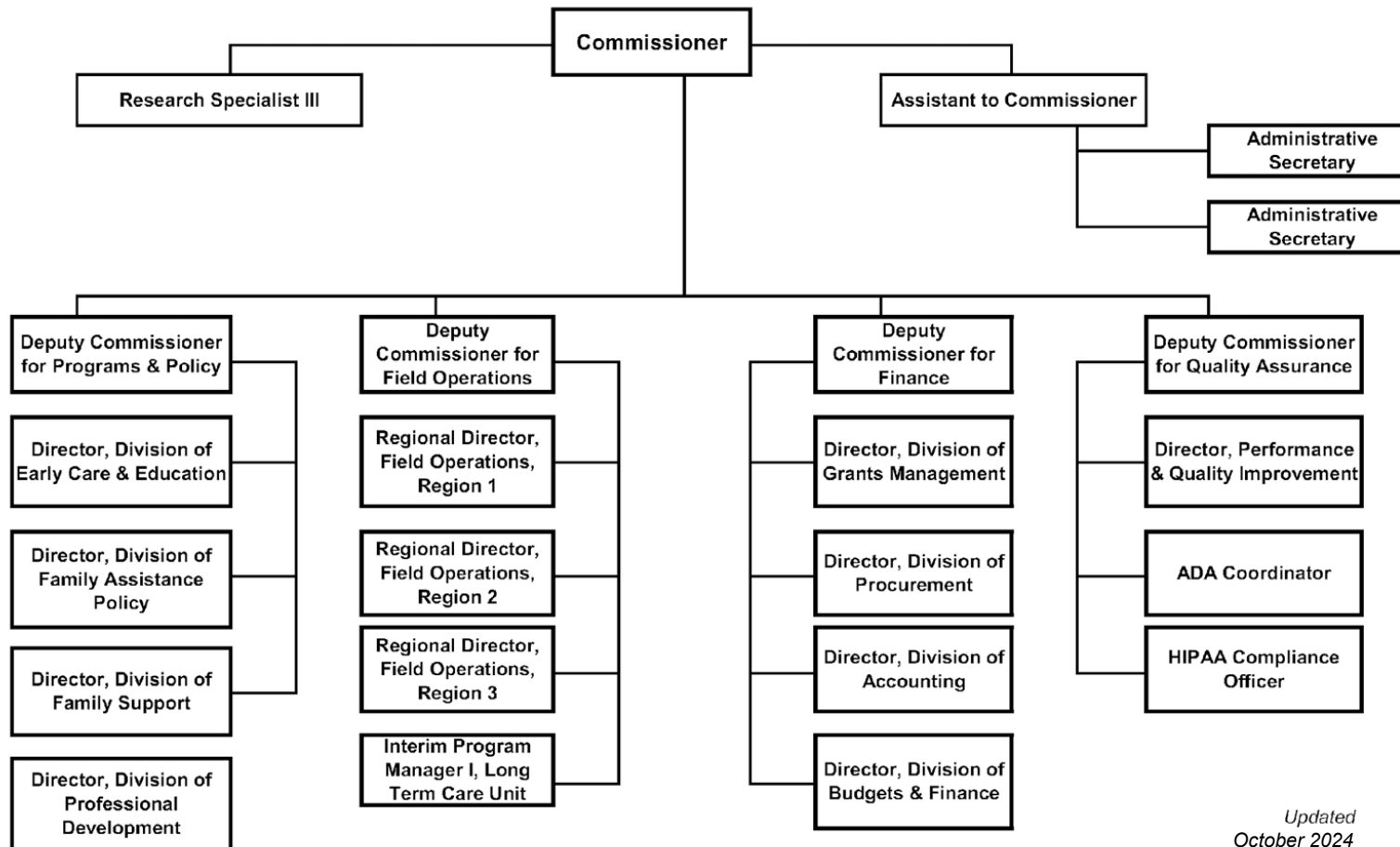


Updated June 2018

Bureau for Family Assistance Organizational Chart (2024)

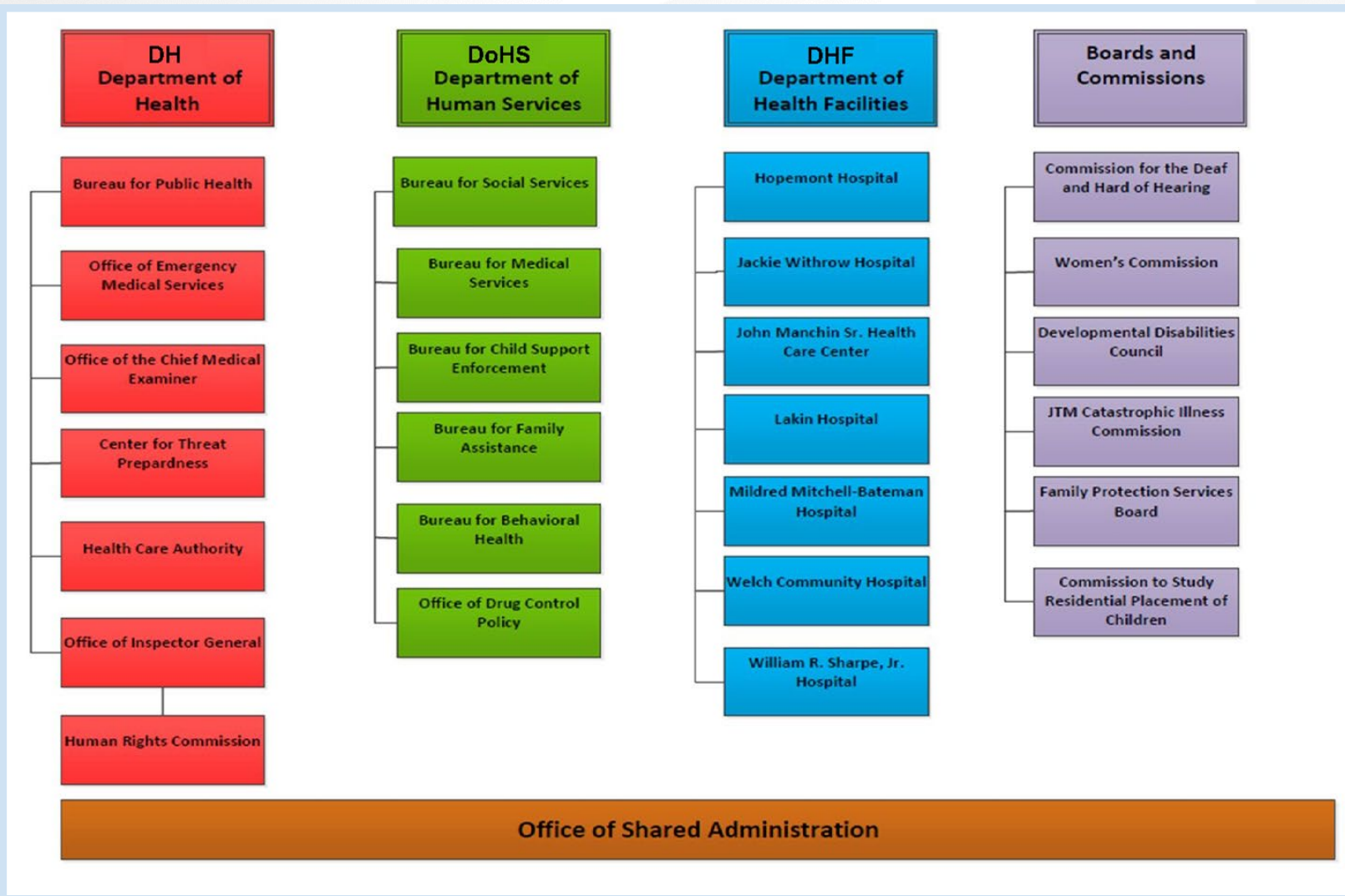


WEST VIRGINIA DEPARTMENT OF HUMAN SERVICES Bureau for Family Assistance



Updated
October 2024

Departments of Health, Human Services, and Health Facilities Organizational Chart (2024)



Contact



Janie M. Cole

Commissioner

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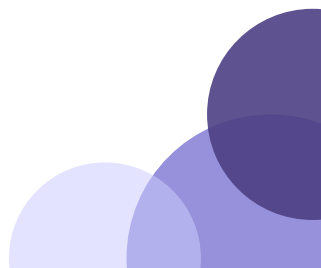
dhhr.wv.gov/bfa



Maryland

Susan Inman

*Deputy Secretary, Governor Moore's Office for
Children*





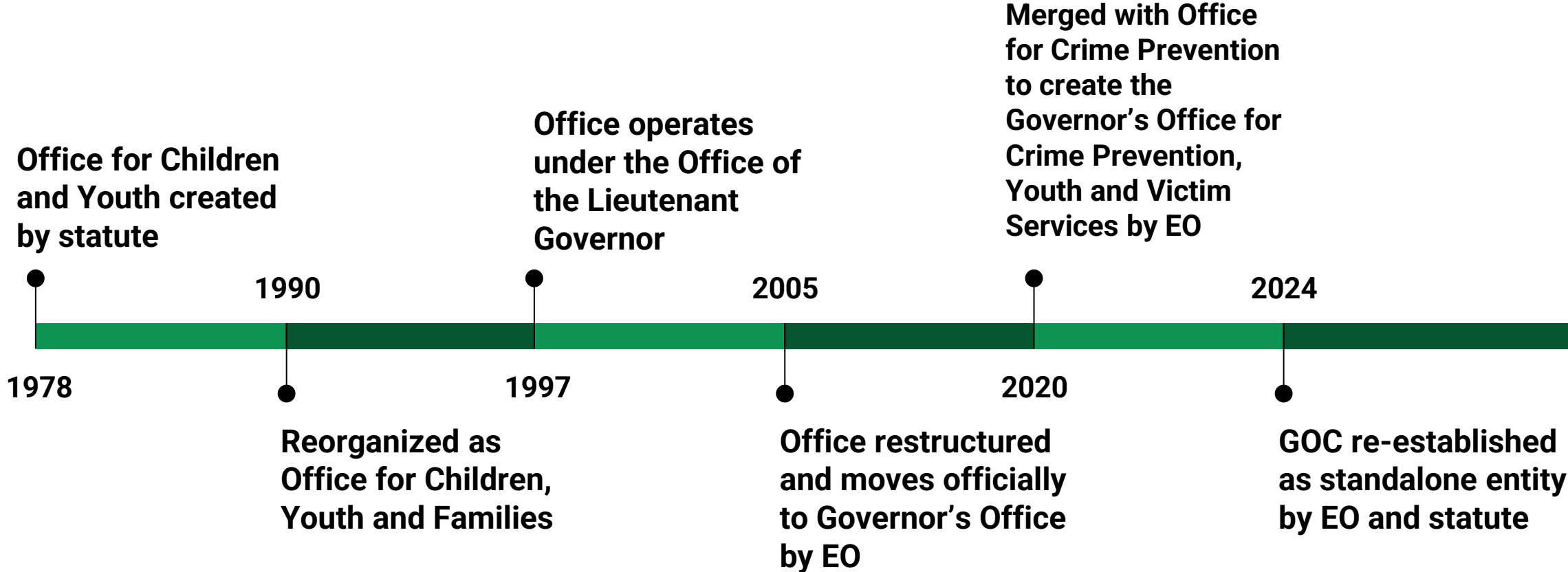
THE OFFICE OF GOVERNOR
WES MOORE
GOVERNOR'S OFFICE FOR CHILDREN

Governor's Office for Children

Deputy Secretary Susan Inman

October 23, 2024

History of the Governor's Office for Children



Today's Governor's Office for Children

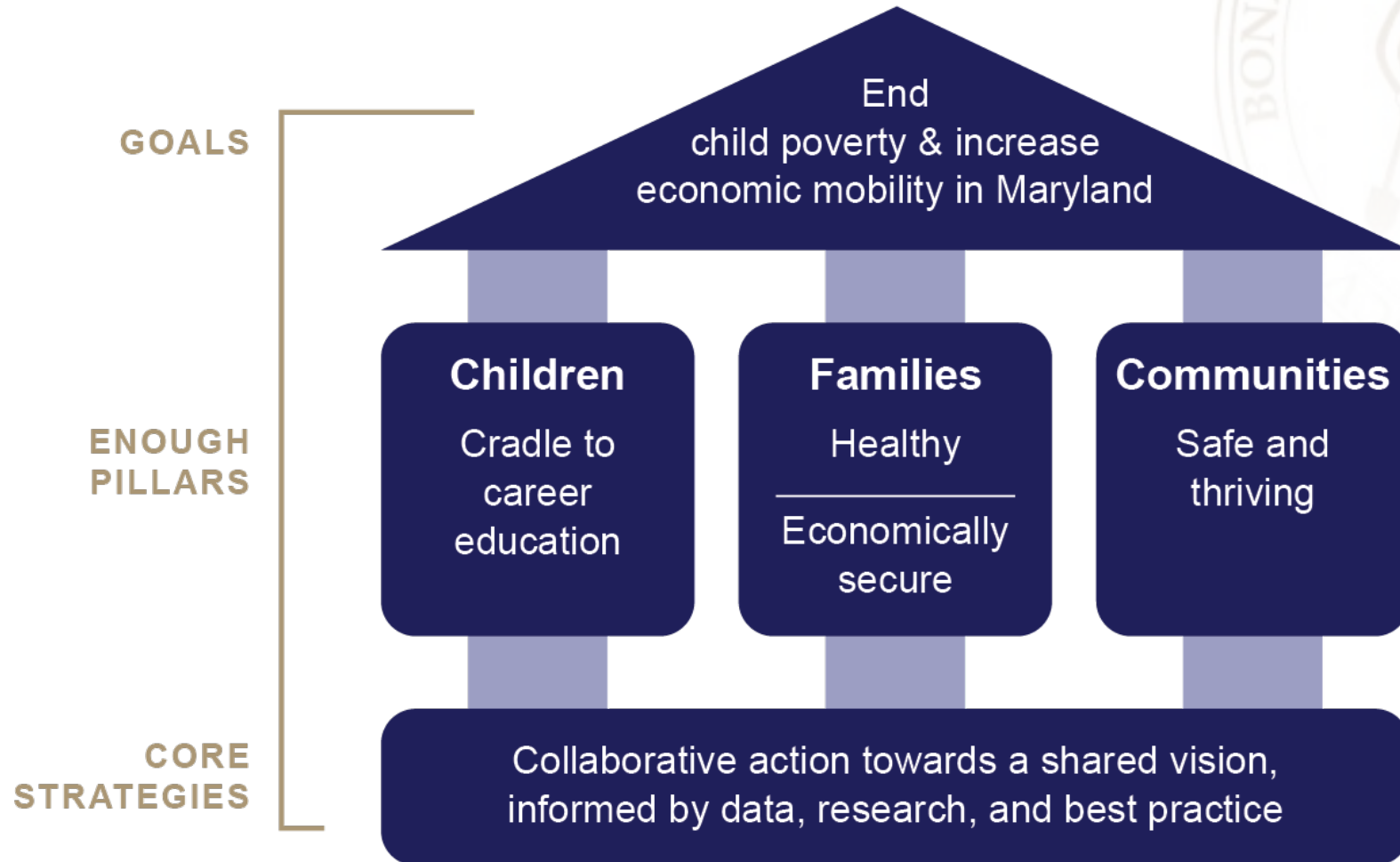
Reestablished in 2024 by Governor Wes Moore, the Governor's Office for Children (GOC) serves as a coordinating body to support the well-being of children and families and reduce the number of children living in poverty.

Partnering across State agencies and bridging divides between the public and private sectors, the GOC leads Maryland's efforts to develop a comprehensive network of supports, programs, and services for children and families.

GOC Priorities: End Child Poverty and Increase Economic Mobility in Maryland

Place-based strategies	Supports for children with complex needs
Access to benefits and economic assistance	Build sustained, long-term wealth

ENOUGH Theory of Action



ENOUGH Grant Program Pathway – Three Tracks of Entry

Track 2: Plan Development

- Map Assets and Identify Local Needs
- Engage and Respond to Community
- Establish Priorities
- Design Neighborhood Action Plan

Basic Eligibility

- ✓ Lead Applicant
- ✓ Core Partners
- ✓ Community



Goal
Fully Executed
**Neighborhood
Action Plan**

Track 1: Partnership Development

- Engage Broad Cross-Sector Partners
- Formalize Partnering Agreements
- Review Existing Data with Community

Track 3: Implementation [Multi-Year]

- Launch Neighborhood Action Plan
- Identify and Braid Leveraged Funding
- Formalize Progress Monitoring, Improvement, and Accountability

Children’s Cabinet Mission

The Children’s Cabinet leads interagency processes, focus on the coordination of policies and programs targeting child poverty (including through place-based strategies), and provide a forum for State agencies to develop coordinated policy recommendations for the Governor.

Agency Membership

Governor’s Office for Children	Department of Juvenile Services
Department of Budget and Management	Maryland State Department of Education
Department of Disabilities	Maryland Higher Education Commission
Department of Health	Department of Labor
Department of Human Services	Department of Housing and Community Development
Department of Service and Civic Innovation	Department of Information Technology

Why have a Governor's Office for Children?

- Create a place for high priority work
- Force multiplier: can lead interagency work that might not obviously fall to another owner
- Build capacity and knowledge base of the whole government



Questions? Reflections?

Thank you from the NGA Children and Families Team!



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