Zoom Solutions for State & Local Government

Serving governors, mayors, state and local government agencies, and the courts
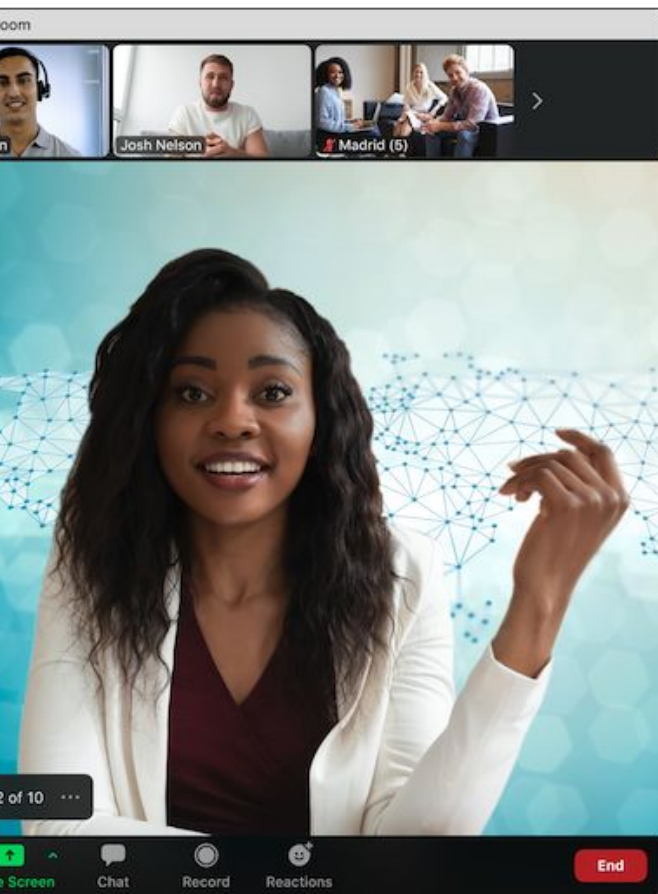
zoom

Zoom Enables Your Vital Mission

Zoom's State & Local Government Portfolio

Zoom provides state and local agencies and court systems a secure and authorized platform for online communication, collaboration, and continuity of operations - both internal within government and externally with the public you serve.

We are proud of our role in providing these foundational capabilities supporting the safety, health, and prosperity of our nation — especially in the unique circumstances of this era.

Zoom Meetings & Chat: Single-touch-to-start meetings for small teams or up to 1,000 users. Organizations that switch to Zoom experience an 85% increase in video usage; making your employees feel more connected.

Zoom Webinars: For public sessions, town halls, and internal employee forums; webinars are designed for a single presenter or a small group to engage the audience. Plus, easy-to-use interactive features are built-in.

Zoom Phone: A modern phone solution that is part of a single unified application for phone, meetings, and chat - all with centralized management and security features. Zoom phone offers your users crystal clear HD audio. Zoom also ensures the privacy of your employees while using their personal devices.

Zoom Room Solutions: Conference and team room integration into the Zoom platform, plus digital signage and room availability solutions. In a hybrid working environment, this allows you to get the most flexibility for your floor space.

Zoom: Top-Rated by Users and Experts Alike

Every minute of the day Zoom hosts over 200,000 meeting participants. Ratings aggregators Trust Radius and G2 Crowd show that Zoom has top ratings across tens of thousands of user reviews for ease-of-use, scalability, and dependability.

The experts at Gartner have named Zoom a Leader in two of its Magic Quadrants. They awarded us a Leader designation for both their MQ for "Meeting Solutions" and their MQ for "Unified Communications as a Service, Worldwide" for 2020.

Security is Core to Our Mission

Zoom is built around a secure meetings and collaboration platform. We have redoubled our security features over 2020 with major investments, improvements and enhanced controls, including:

- Industry leading security practices, audits, frequent scans.
- Pen-testing and regular security attestations by leading globally recognized 3rd party experts.
- Ensuring communications are established using 256-bit TLS encryption and all shared content can be encrypted using AES-256 encryption, and optional end-to-end encryption.
- Robust, and growing, meeting controls to easily let trusted participants into meetings; removing disruptive participants; and preventing potential disruptors from joining.

Zoom is a Trusted Partner for City and State Government Agencies Across the Country

- Governors, mayors, and other government leaders have used Zoom to communicate effectively with the public and the media - building trust with the highest stakes imaginable.
- For agencies following Federal requirements or who engage frequently with Federal agencies, Zoom offers the Zoom for Government platform. Zoom for Government is FIPS 104-2 certified, FedRAMP moderate and DOD Impact Level 2 authorized.
- Zoom's Federal Grants Team can help your state maximize the impact of grants such as CARES and HEROS legislation, and other funding sources, to help your IT modernization goals, and post-pandemic vision.

Accessibility: Happy Meetings for Everyone

At Zoom, we build accessibility into our platform from the ground-up. Zoom assisted technology allows full accessibility for users with disabilities.

Zoom provides keyboard accessibility, screen reader capabilities, auto transcription, and is compliant (with some exceptions) to WCAG 2.1 AA standards, Revised Section 508 standards, and EN 301 549 accessibility requirements.

Our commitment to accessibility never stops. We continually test our products to agency accessibility requirements, incorporate new assistive technologies, and listen to feedback to build products that fit your needs.